

Creating an enhanced user experience for Elysian Residences



CLIENT

Elysian Residences have 40 years of experience in delivering some of the highest-quality senior living in the world.

REQUIREMENT

Elysian Residences reached out to Techary with a requirement to design and implement an IT infrastructure from scratch for their Landsby Apartments project in Stanmore. Before approaching us, Elysian had no dedicated plan for the IT application.

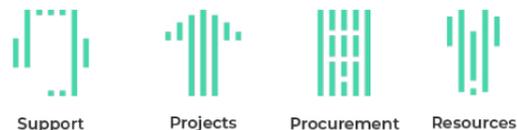
SOLUTION

After reviewing the project plans, our proposal was to build an IT network and infrastructure which would involve designing and installing a server solution and implementing a WiFi solution. We also implemented a managed print solution and telephony system, as well as providing all AV equipment. Our mission was to create a solution that once implemented would allow staff to work seamlessly and efficiently throughout the residency with an enhanced end users' experience.



My Initial discussions with Techary were always very positive. I appreciated their willingness to work with 180's IT department back in the US in order to help me confirm spec and pricing. Their use of the Quip documents, though new for me, was quite helpful. The co-ordination with POSERA (point of sale software) was very positive and the install of the network was smooth and timely."

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Support Projects Procurement Resources



MERAKI WIFI

We wanted WiFi coverage to be consistent throughout the building. To achieve this we designed a solution with 35 access points, which allowed seamless wireless connection in all areas, from the basement to the gym on the 6th floor.



AV EQUIPMENT

As a residential home, we made sure entertainment systems were catered for. For this we specified a projector and TVs for various areas of the building, including the entertainment areas.



SERVER NETWORK

We wanted to ensure the network was as reliable as possible, therefore we designed a robust network infrastructure to cater for all entities within the building. This was also designed to support CCTV, kitchen, catering and staff monitoring software.



TELEPHONY SYSTEM

We sat down with the client and designed a telephone system to fit their requirements, which included bespoke hunt groups and auto attendants. This was critical for the business to ensure residents were able to reach the correct departments.



RESULT

An enhanced customer experience through strengthened WiFi and multiple fittings of AV equipment.

160+ users