

Fully managed IT for Schmidt Sevenoaks

SCHMIDT



CLIENT

Schmidt is a leading European kitchen and interior solutions brand with more than 450 stores in Europe. They have been creating high quality, customisable, made-to-measure solutions for over 80 years.

REQUIREMENT

Schmidt were experiencing a bad service from their previous IT Support provider, particularly as SLAs were not being met and poor advice was being given to them. This prompted them to contact Techary.

SOLUTION

Techary offered Schmidt a free IT audit to diagnose any issues they were experiencing and suggest improvements to their current set up. After collating the information we found that their Office 365 licences could be upgraded to save them money on what they were currently paying. We also set them up on Sharepoint, making it easier for them to share files internally. We have also since procured and installed an Oculus Rift VR system for Schmidt, enabling them to show clients 3D mock ups of kitchen designs before purchase.

RESULT

Schmidt Sevenoaks now have access to our Helpdesk to ensure SLAs are met and issues are fixed in a timely manner.



Support



Projects



Procurement



Resources