

# Relocation of IT equipment to enable remote working for World Fuel Services



## CLIENT

World Fuel Services (NYSE: INT) is number 91 on the Fortune 500 list. They provide energy procurement advisory services, supply fulfilment, and transaction and payment management solutions for commercial and industrial customers, principally those in the aviation, marine and land transportation industries.

## REQUIREMENT

World Fuel Services, like many other organisations, were forced to make the shift to remote working due to the COVID pandemic. As a result, essential and personal equipment for over 160 users needed to be relocated from the office to their personal homes across the UK, to ensure business continuity while working remotely.



Support



Projects



Procurement



Resources



**From the beginning, Christian and his team were a delight to work with. Really accommodating, professional and supportive. Christian has an exceptional knowledge of the market in terms of the corporate world, IT, COVID protocols and so forth. I enjoyed working with them on what I deem to be a large project with a lot of people relying on their equipment.**

**The whole job went seamlessly from start to finish, they worked well together as a team and Christian instructed his staff with ease and is a very well liked character. I look forward very much to working with Techary at any given opportunity.**

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## SOLUTION

Techary worked closely with WFS internal teams throughout the planning and execution process. Prior to the move, each employee completed an audit sheet specifying which office equipment they required. Alongside desk chairs and other personal belongings, IT requirements ranged from a single monitor to a full desk set up, which included VariDesks. Due to all monitors being fitted onto monitor arms, each monitor had to be reinstalled onto free standing arms before being packed.

Each employee had the option to come in and pack their personal belongings or have them packed by our teams on-site.

In order to handle the large number and varying types of user requirements efficiently, we worked according to a colour coding system. Equipment was coded by region/area using coloured labels, which was then inventoried and stored accordingly in the warehouse for ease of distribution.

The delivery plan was shared with the client and each employee was also made aware of their time slot prior to delivery. Due to the wide area of locations covered, the amount of deliveries differed each day.

As the majority of employees were based within the M25, we were able to complete multiple deliveries in one day, however circa 30 employees were based further afield in locations ranging between Portsmouth and Leeds. All goods were successfully delivered within 8 days, with 0 complaints. Any items returned or not required upon delivery were recorded.

The following week, our teams returned to the office to decommission the leftover equipment. Our client deemed this equipment surplus, so as part of our asset buy-back scheme we exchanged credit for our resource for future projects. We have since been in contact to discuss future project work with the client.

## RESULT

Given the size of the task and short turnaround time, we are very happy to have delivered such a high service to an extremely large company, enabling them to successfully shift to remote working during the pandemic.

## 160+

users

